

Scemtec Transponder Technology GmbH
Wehrstr. 1
D-51645 Gummersbach

RMA-number: (assigned by STT)

Please complete this form and send it together with the device to be repaired to the above address.

Customer-number:

Invoice number / date:

Company name:

Contact person:

Address:

Phone number:

Email address:

Update to latest Firmware after repair:

☐ yes ☐ no

Automatic Repair up to:

☐ 100,00 € ☐ 150,00 € ☐ 200,00 €

Quotation for repair:

☐ yes ☐ no

Failure description:

Device/System

Name

Serial- number

☐ no communication with reader/ pc

☐ TAG was not read

☐ low reading distance

☐ others:

When did the failure occurs?:

Please note:

- please add a copy of the invoice and the delivery note
- please mark the broken article
- we need a detailed failure description
- please add all additional material (e.g. cables, power supply)
- pack the goods safely to rule out damages during transit
- **Attention! Ensure the device settings are secured before returning them.**
Device settings are reset to default during repair or error analysis.

Please let us know in advance if you need a cost estimation!
sttID does not take the cost for returning the goods.